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*Redman Consulting Services, Inc. (RCSI) is a woman owned business that is headquartered in Littleton, Colorado. RCSI's philosophy is to provide our customers with outstanding personal service with creative cost effective solutions. RCSI's technically superior and dedicated team provides consulting services within each of the individual disciplines listed below. RCSI also offers integrated solutions that bring together requirements for a combination of listed disciplines, ensuring that tactical and strategic objectives are achieved in a seamless and cost effective manner.*

### **Business Processes and Operations Solutions**

❖ **Process Design**

- Enterprise Assessment
- Needs Analysis and Assessment
- Tactical and Strategic Alignment
- Organization Design and Alignment
- Findings Reports
- Business Continuity and Recovery
- Business Impact Analysis
- Contingency Planning, Audit and Assurance
- Process Mapping
- Risk Analysis and Assessment
- Systems Integration
- Reporting

❖ **Logistics**

- Capacity Planning
- Growth Management
- Change Management
- Training and Development
- Asset/Inventory Management
- Infrastructure Assessment
- Operational Continuity and Recovery
- Risk Management/Insurance
- Security and Control

❖ **Business Support**

- Business and Strategic Plans
- Staff Augmentation
- Call Centers/Help Desk
- Documentation and Record Keeping
- Audit
- Policies and Procedures
- Contracts

**Information Technology Solutions**

❖ ***Business Analysis***

Business Needs Assessment  
Business Plans  
Training and Development  
Organization Design and Alignment  
Feasibility Studies  
Support Centers  
Staff Augmentation

❖ ***Productivity***

Information Flow Analysis  
Capacity Planning  
System Availability  
Performance Analysis  
Data Warehousing  
Application Development  
Database Development

❖ ***Protection and Security***

Security  
Fault Tolerance  
Back Up and Restoration  
Business Recovery  
Data Integrity  
Feasibility Studies

❖ ***Electronic Business***

Website Development  
e-Commerce  
Virtual Office  
Multimedia  
Video-Conferencing

❖ ***Integration***

System Analysis and Design  
System Engineering  
System Hardware and Software Selection  
Installation  
Configuration and Certification  
Telecommunications  
Administration

❖ ***Telecommunications/Networking***

Design  
Installation  
Capacity Planning  
Performance Analysis  
LAN/WAN  
Telephony / Voice Over IP (VOIP)

**Facilities Support Solutions**

❖ **Facilities Services**

Benchmarking  
Infrastructure Risk Management  
Disaster Preparedness and Recovery  
Capital Forecasting  
Capital Construction Management  
Start Up and Commissioning  
Staff Augmentation

❖ **Operational Services**

Controlled Maintenance Management  
(Owner's Representative)  
Relocation Projects (M.A.C.)  
Building Energy Management  
CAD Services  
Facility Assessment  
Preventative/Predictive Maintenance Planning  
Operational Budget Forecasting  
Computerized Maintenance Management  
Systems (CMMS)  
Aviation Ground Support Facilities & Equipment

❖ **Program and Process Development**

Business Process and Best Practices  
Operation and Capital Budgets  
Facilities Performance Metrics  
Strategic Facility Planning  
Business Process Analysis  
Organizational Analysis  
Budget Analysis & Preparation  
Safety and Compliance Details  
Quality Assurance